

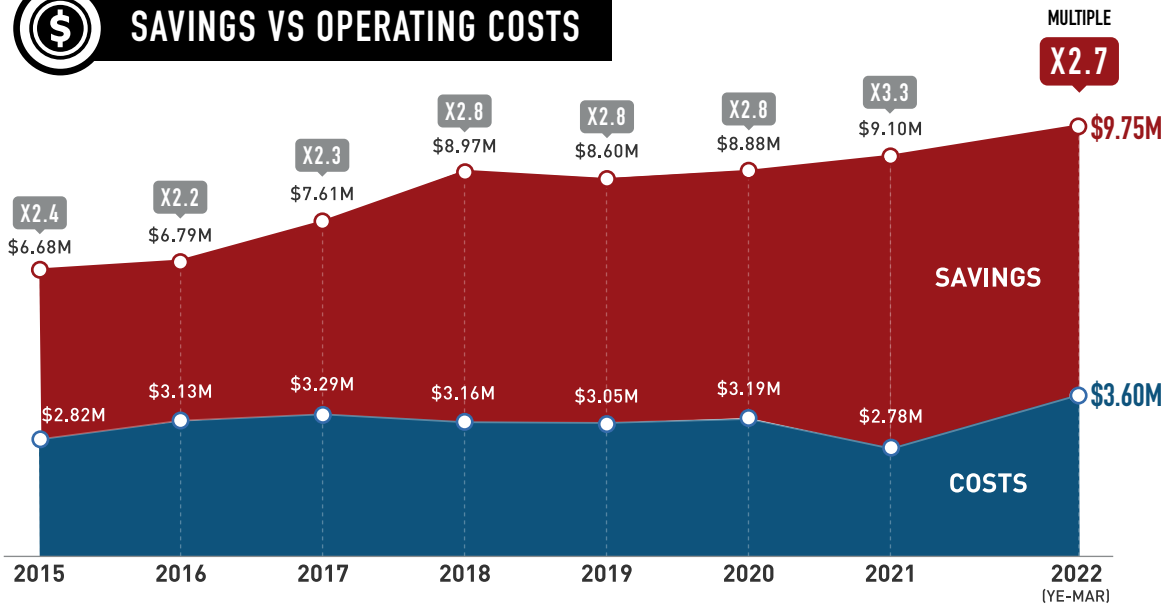
# Performance & Value Indicators

FY 2022/2023



Ontario Colleges Library Service

## SAVINGS VS OPERATING COSTS



## OCLS HAS SAVED the College Library System

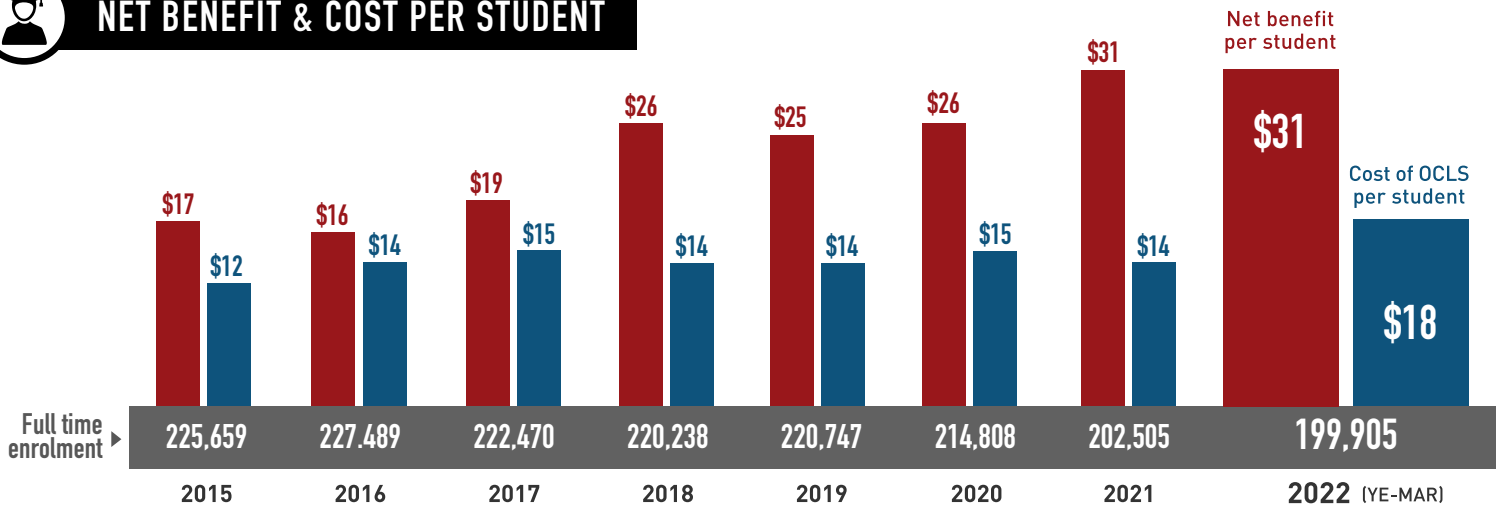
over **\$50** million (net)

**X3** what it costs to operate

SINCE FY 2012/13



## NET BENEFIT & COST PER STUDENT



☞ The consortial deals OCLS negotiates are extremely beneficial to us. A very good job is done with this! Timely too.

☞ All OCLS staff are very knowledgeable and extremely helpful. They have been instrumental in making the ExLibris Alma Page1+ installation successful. A huge thank you for all of the work you do!

☞ OCLS provides great support; it is responsive and understands the needs of consortia as well as individual colleges.

☞ OCLS has been a great help through the implementation of Page 1+ and it's hard to imagine going through the process without them!

☞ Consortial purchasing supported by OCLS is important.

## TESTIMONIALS





## COLLEGES BENEFITING FROM COST-RECOVERY SERVICES

**23** Colleges using a cost recovery service

askON Virtual Reference **12**

Remote Authentication **14**

SIRSI Consortium (ILS) **13**

Page 1+ **18**

Accessible Content E-Portal (ACE) **21**

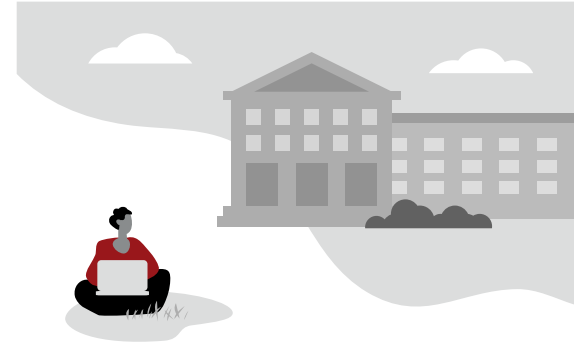
CLEAR Local **8**

CORE Digital Repository **6**

## ENGAGEMENT OF THE SYSTEM

**12** OCLS-facilitated committees

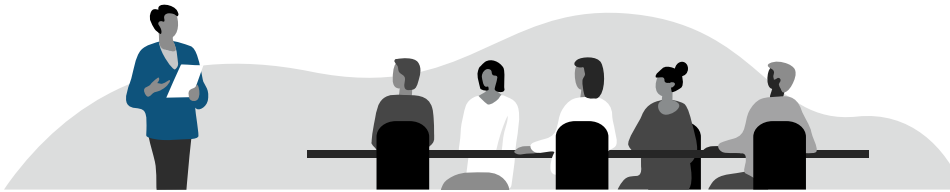
**90** Participants on committees



## PROFESSIONAL DEVELOPMENT FOR COLLEGE LIBRARY STAFF

**19** PD/training sessions facilitated by OCLS

**173** Participants in PD/training/seminars



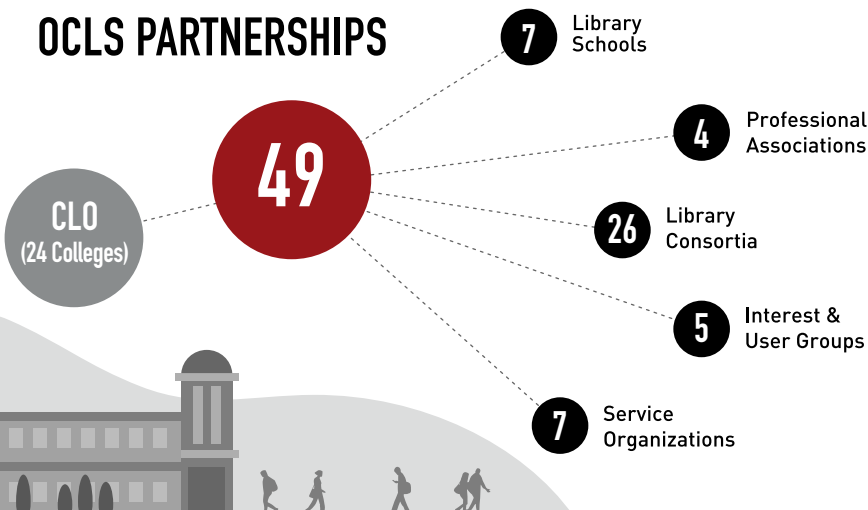
## ERESOURCES NEGOTIATED ON BEHALF OF THE SYSTEM

**452** eResource Bundles Available

Each bundle contains hundreds or thousands of digital resources for student access and use

**447** Invoices processed for licensed products

## OCLS PARTNERSHIPS



## CUSTOMER SERVICE SURVEY

**100%** Very Satisfied or Satisfied

A customer service survey conducted in spring 2023

